

ACCEPTABLE USE POLICY

1 APPLICATION OF THIS POLICY

- 1.1 This Policy applies to your use of the Website and the Services provided by Couchdrop Limited (The company)
- 1.2 Any word or phrase that is used in this Policy and is defined in the Couchdrop Terms of Use has the meaning given in those Terms of Use.

2 CHANGES TO THIS POLICY

- 2.1 We may update this Policy at any time by updating it on the Website.
- 2.2 **This Policy was last updated on 12/April 2022**

3 ACCEPTABLE USE OF THE WEBSITE AND SERVICE

Without limiting any other obligation on you (e.g. under the Couchdrop Terms of Use), when accessing and using the Website and the Service, you and your personnel must:

- a not impersonate another person or misrepresent authorisation to act on behalf of others or us;
- b correctly identify the sender of all electronic transmissions;
- c not introduce any Adverse Code. **Adverse Code** includes computer viruses, interruptions, logic bombs, Trojan horses, locks, spyware, or other forms of malicious code or performance impediments;
- d not attempt to undermine the security or integrity of the Website or the Service (including any Underlying Systems), including not:
 - i reverse engineering, decompiling, disassembling, or otherwise attempting to access or derive source code from any Underlying System (except to the extent permitted by law); and/or
 - ii undertaking any penetration, vulnerability or other security testing of the Website or the Service (including any Underlying Systems), except to the extent undertaken with our prior written agreement (including as part of our Bug Bounty program);
- e not use, or misuse, the Website or the Service in any way which may impair the functionality of the Underlying Systems or impair the ability of any other user to use the Website or the Service;
- f without limiting clause 3e of this Policy, avoid high load or use over a sustained period of time, including use that may adversely affect other users' use, or the quality, of Service (as determined by us in our sole opinion);

- g not use the Service to host, serve or make publicly available any website content (including Data);
- h not attempt to view, access or copy any account, material or data other than:
 - i that which you are authorised to access; and
 - ii to the extent necessary for you to use the Service in accordance with the Couchdrop Terms of Use;
- i not do anything that may damage or adversely affect our reputation (as determined by us in our sole opinion);
- j not use the Service in a manner that breaches or infringes any third party right (including Intellectual Property Rights and privacy rights); and
- k not use the Service to process (including transmit and store) any Data that is regulated by:
 - i the Payment Card Industry Data Security Standard;
 - ii HIPAA unless and until you have entered into a separate business associate agreement with us;
 - iii the CCPA unless and until you have entered into a separate CCPA data processing agreement with us; and
 - iv EU/UK Data Protection Laws unless and until you have entered into a separate data processing agreement with us.

4 DATA REQUIREMENTS

Any Data that is processed (including transmitted) using the Service must not:

- a breach or infringe any third party right (including Intellectual Property Rights and privacy rights);
- b be unlawful, defamatory, obscene, harassing, threatening, abusive, fraudulent, harmful, indecent, pornographic, racist, or otherwise objectionable in any way (as determined by us in our sole opinion);
- c include and/or transmit any Adverse Code (see clause 3c of this Policy for a definition);
- d include any information or data regulated by the Payment Card Industry Security Standard; and
- e be incorrect or misleading.

Versions

Amendments and changes to this document will be noted below

Version Number	Date	Notes
<i>Version 1.1</i>	<i>12 April 2022</i>	<i>Initial version</i>